

AMENDMENTS

In the Written Description:

The following is a marked-up version of the written description, with the language that is underlined (“___”) being added and the language that contains strikethrough (“—”) being deleted:

Beginning Page 1, Line 3:

CROSS-REFERENCE TO RELATED APPLICATION

This application claims priority to U.S. provisional application, having ser. no. 60/484,239, filed June 30, 2003, which is entirely incorporated herein by reference.

This application is related to copending U.S. utility patent application entitled "Facilitating Effective Medical Treatment Management" filed the same day as the present application and accorded serial number ~~60/xxx,xxx~~, 10/680,793 which is entirely incorporated herein by reference.

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For a more detailed representation of one embodiment 400 for implementing a program for assisting in medical treatment management within a business environment, consider FIGs. 4-5. First, in block 410, an individual contacts the program (e.g., places a telephone call and leaves a voice mail, writes an email, etc.) expressing an interest in either volunteering to work in the program or requesting assistance from the program. Next, in block 420, the communication from the individual is retrieved by an administrator, for example, and the interest of the individual is determined from the communication, if possible. If it is determined that the individual is requesting assistance block 430, the program director assigns a volunteer to contact the individual, as shown in block 440. The volunteer determines the particular medical condition with which the individual is concerned and determines the type of assistance or needs that are desired or required by the individual, as shown in block 450. Once the particular medical condition and the individual's interests are determined, the volunteer informs the program director, as shown in block ~~460~~ 470. Then, the individual is promptly sent a medical resource guide for the relevant medical condition, as shown in blocks ~~470~~ 460. Further, after the resource guide is sent, the trained volunteer may also contact the individual and verify the receipt of the resource guide.

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Accordingly, FIG. 8 is a block diagram describing one embodiment of an information network 710 of FIG. 7. In FIG. 7, the information network 710 of the wellness management assistance program has one or more telephones (not shown) that are connected to a telephone network 810 (e.g, public switched telephone network). Also, a voice mail platform 820 is connected to the telephone network 810 and accessible from other telephones connected to the telephone network ~~830~~ 810.

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Another aspect of some embodiments of the information network 710 involves an information network for active employees 850. Typically, active employees of the employer implementing the wellness management assistance program 100 are privileged to channels of communication that are exclusive to the employer and its employees. For example, the employer may provide an Intranet network 852, newsletters, flyers, pamphlets, and brochures 853, video monitors 854, interoffice mail 855, etc. for providing information pertinent to the employer. Such communication channels may be utilized by the wellness management assistance program 100 to publicize the availability of the program to active employees 832, as shown. Further, the environment of the employer's workplace provides opportunities to learn about the opportunities within the program 100 by discussing the program with other employees 856, holding presentations 856 regarding the program 100, networking with other employee organizations 853, etc.

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As shown in FIG. 9, the core team 900 includes a program director 910 that is the primary manager of the program 100. To help with regular core operations, the core team 900 also includes an administrator 915, a training coordinator 920, a leader of the resource guide assembly subteam 925, and a leader of the subteam 930 for ordering resource guide materials. A volunteer coordinator ~~935~~ 940 that helps manage volunteers who are active employees is included, along with a retirement coordinator ~~940~~ 935 who helps manage volunteers that are retired employees.